# SUDDENI SERVICE ADVANTAGE

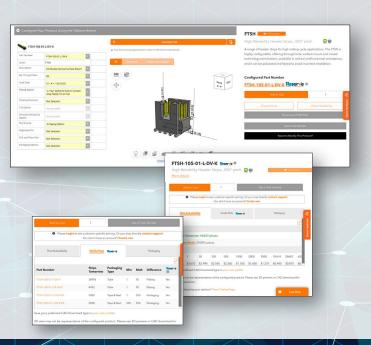
# UNMATCHED LEAD-TIMES

Innovative Programs & Systems Enable Deliveries in Days, Not Weeks.



This designation allows customers to quickly and easily identify availability of over 200,000 of Samtec's most popular connectors and cables - guaranteed to ship in 1-day.

Look for the Reserve badge throughout samtec.com to quickly determine if your part number is eligible, along with current availability, quantity breaks and pricing. Hundreds of part numbers are being added daily!





Free product samples, shipped in 24-hours or less have been a cornerstone of Samtec Sudden Service® since the company was founded. Visit samtec.com to quickly request your sample.



An innovative shipping program that bridges the gap between manufacturing facilities and customers, allowing for manufacturing flexibility without increased costs, and with even faster lead-times. Contact ecustomerservice@samtec.com to learn more.



# **LEAD TIMES**

### Typically in Days, Not Weeks

- 24 Hour Free "Sudden Samples"
- World Direct Shipping 2 Days to all Major Markets
- 200,000+ Part Numbers Ship in 1-Day
- Most Products Ship in 5 Days or less
- Dual Operations Speed and Cost Optimized

# **ONLINE TOOLS**

### Design in a Minute

- Solutionator® Mated Set Generator
- Picture Search
- Channelyzer® Full Channel Simulation and Analysis
- Part Number and Series Search
- Download Tools
- 3D Models
- Power Simulation Tool (select series)

# SUPPLY CHAIN SUPPORT

### Service & Technology Leader

- My Samtec<sup>™</sup> Real-Time Account Access
- Expedite Flexibility
- Global Pricing Global Systems
- Personal Account Managers
- 24 Hour Quotes
- No MOQs on Catalog Products



## 24/7 WORLDWIDE ACCESS

Samtec is the Electronics Industry's Service & Technology Leader.

### **Technical Support**

Signal Integrity Group: sig@samtec.com

Application Support Group: asg@samtec.com

Interconnect Processing Group: ipg@samtec.com

### **Supply Chain Support**

MySamtec™ Real-Time Account Access: account.samtec.com

Personal Account Managers & CSRs: ecustomerservice@samtec.com

Upfront, Aggressive 24-Hour Quotes: pricing@samtec.com

